



West Los Angeles Disaster Recovery Center



Location: 10850 W. Pico Blvd. Los Angeles, CA 90064 (enter on Westwood Blvd.)

Hours: Beginning Wednesday January 15th, 2025, 7 days a week, 9am - 8pm

Select Government Resources Available

Type of Service	Summary of Support Available Onsite
Financial Assistance	<p>FEMA Financial Housing Assistance: Rental assistance for short-term housing, lodging expense reimbursement, home repair assistance, home replacement assistance</p> <p>FEMA Financial Assistance: money for essentials such as water, food, first aid, diapers, personal hygiene items, or fuel for transportation; Funds may also help with housing needs while displaced, child care costs, funeral or reburial expenses, medical or dental, replacement of appliances, room furnishings, personal computers, vehicles</p> <p>Small Business Administration: low-interest disaster loans to homeowners, renters, businesses, and non-profits; personal loans can repair or replace damaged real estate and personal property, including automobiles; Business loans to repair or replace disaster-damaged property supplies, machinery and equipment</p>
Housing	<p>Housing Authority of the City of Los Angeles (HACLA): Exclusive access to market rate and affordable rental listings. No income restrictions on some properties; The waiving of all application and move-in fees for disaster victims.</p> <p>211 Los Angeles: access to temporary housing via Airbnb & Hilton for temporary housing, plus basic referral services throughout LA County (i.e. food, shelter, domestic violence support, income supports, etc.)</p>
Document Replacement	<p>CA Department of Motor Vehicles: replacement IDs and licenses, car titles and car registration</p> <p>Los Angeles County Registrar-Recorder: replacing marriage certificates, birth certificates, & death certificates (CA only)</p>
Utilities	LA Department of Water and Power: Service order requests handled on-site; discontinue billing for properties lost; transfer of services; payment arrangements; info on rebuilding related to utilities; referrals to SoCal gas
Pets & Animals	LA City Animal Services: support finding lost pets, resources for pet food, supplies & comfort items, and donation centers; copies of dog licenses
Unemployment Insurance	CA Economic Development Department: Disaster Unemployment Assistance claims for impacted workers (including in-home support, housekeepers, landscapers, pool cleaners, etc.)

Medical	<p>LA County Department of Mental Health: Connecting clients to mental health services, psychological supports/first aid</p> <p>LA County Public Health: access to refills of prescription medication; providing telehealth appointments</p> <p>LA City Department of Aging: Help with replacing damaged medical equipment or equipment left behind</p>
Tax Relief	<p>LA County Assessor: temporary property tax relief for calamity situations</p> <p>California Department of Tax and Fee Administration: provide 90 day sales tax extension and relief for business owners in disaster area</p> <p>California Franchise Tax Board: help with tax refunds for disaster loss, which can be applied to 2024 taxes; request copies of state tax returns lost in fire; extensions for tax filing</p>
Fire & Debris Information	<p>Cal Fire: Providing updated information on the current state of the fires, areas evacuated and areas affected</p> <p>Los Angeles County Fire Department: Information on the clean up of hazardous materials at a property and the likely processes involved.</p>

Select Non-Profit Services

Organization	Summary of Support Available Onsite
American Red Cross	Sign ups for financial assistance; Access to emergency housing shelters; Disaster mental health and emotional support
Habitat For Humanity	Provide sign up for gift cards (distribution off-site); access to ReStore vouchers for furniture, appliances, home goods; Long-term rental and mortgage assistance; support with home rebuilding and repairs
HPP Cares	Support homeowners in securing support from their home insurer; Assist with permanent housing options; support obtaining forbearance on mortgages and credit cards; Assist with vetting contractors for rebuild
Salvation Army	Sign up for direct assistance and referrals; access to shelter and services at Salvation Army facilities; provide spiritual and emotional care
Team Rubicon	Veteran-led humanitarian organization; trained teams that provide removal of hazardous vegetation, roof tarping and post-wind/fire assistance at no cost; Advice/support on weed abatement in Home Ignition Zone (HIZ)
United Policyholders	Free, trustworthy help navigating the process of returning to a wildfire damaged area, repairing and replacing damaged and destroyed property, and collecting all available insurance funds



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Smoke/Fire Damage Specific Resources



Service Type	Summary of Support Available Onsite
Current Entry Information	Cal Fire: Providing updated information on the current state of the fires, areas evacuated and areas affected. Providing details on the process for residents to enter burn areas.
Utilities	<p>LA City Department of Water and Power: Information on “don’t drink water” orders in the Pacific Palisades area. Information on the power services (turn on/off/transfer) for burned and unburned homes.</p> <p>SoCal Gas: Assistance with turning off service to an address. Information on the status of gas services in a neighborhood. Requests to turn back on gas for an undamaged house in an affected area.</p> <p>City of Malibu: Malibu specific utility/debris questions</p>
Pets & Animals	LA City Animal Services: Support finding in lost pets. Hotline- 213-270-8155
Smoke and Ash Safety	LA County Public Health- Environmental Health: Information on precautions to make when assessing property, cleaning up smoke and soot, and ensuring safety.
Debris Cleanup	<p>Los Angeles County Fire Department: Information on the clean up of hazardous materials at a property, like lithium ion batteries, and potential processes for debris cleanup programs (still being finalized).</p> <p>Southern Baptist Disaster Relief: Sifting through debris for personal items. NOTE: Household hazardous waste must be cleared first.</p>
Debris Flow and Mudslide Safety	<p>LA County Public Works: Debris flow safety, basic information on debris cleanup (full process still to be determined)</p> <p>LA City Emergency Management Department: Information on signing up for City of Los Angeles emergency alerts</p>
Contractor Vetting	<p>California Contractors State License Board: Check contractor licenses and help find licensed contractors</p> <p>HPP Cares: Information on the process for vetting contractors for rebuilding/repairing homes</p>
Access Kits	American Red Cross: Distribution of clean-up kits and supplies while entering burn areas (NOTE: These are distributed at fire area entry points, not at the Disaster Recovery Center)