City of Los Angeles
2019-2022
TRAINING AND EXERCISE PLAN

Emergency Management Department

PREFACE

As evidenced by a well-documented record of disasters in the modern era, we respond to the level of our training and practice. Practiced repetition of critical skills allows for mastery that becomes unconscious, allowing for a greater focus on strategic issues in a chaotic environment. Like driving a car, we're first overwhelmed by how to operate the vehicle, navigation, and maintaining situational awareness. Over time, these skills become ingrained to the point that we can drive a well-established route and not remember how we got from point A to point B. Drivers that only get in their car once per year have to re-learn these skills each time they drive.

The goal of the Emergency Management Department's (EMD) Training and Exercise Division is to distil operations within the Emergency Operations Center (EOC) and Department Operations Centers (DOC) down to critical functions, prioritize them through a structured review process of previous exercises, and provide as many opportunities as possible to practice these skills. The hope is that during the hyperdynamic phase of a disaster, responders find themselves moving from point A to B without thinking about how they got there.

To guide and document this process, the City uses a Multi-year Training and Exercise Plan (MYTEP). The Training and Exercise Division of the Emergency Management Department (EMD) developed this MYTEP as a living document that is continuously reviewed and strategically refined on an annual basis. The MYTEP lays out a combination of progressive exercises – along with the associated training requirements – which address the priorities identified by elected officials and management.

The training and exercise schedule described in this plan is by no means binding for the City of Los Angeles nor its departments. Rather, this plan represents a road map to strengthening the core capabilities that will lead to a more resilient City government.

PURPOSE & METHODOLOGY

Purpose

A key part of any emergency management program is not only the training of personnel, but also exercising the plans, processes, and response capabilities the City has in place. The MYTEP is an important tool to assist the City in identifying the capabilities necessary for effective preparation, mitigation, response, and recovery and develop a training and exercise schedule to meet this need. The MYTEP is also required to maintain consistency with best practices outlined in the Homeland Security Exercise and Evaluation Program (HSEEP). Federal guidance in completing the MYTEP focuses on the following three key elements:

1. A progressive planning approach;
2. Capability and objective-based planning informed by risk;
3. A cycle of continual improvement

To that end, the purpose of the City of Los Angeles Multi-Year Training and Exercise Plan (MYTEP) is to outline training and exercise areas of focus for the emergency management program in the City of Los Angeles. This MYTEP will help to enhance capabilities by identifying the areas most in need of focus, reducing the duplication of efforts, and maximizing the efficacy of training and exercise time and appropriations.

In addition to the MYTEP components suggested by FEMA, the City of Los Angeles MYTEP goes further by adding the following sections:

- Program priorities that drill down to the functions and sub-functions of core capabilities
- A Mission Statement and Objectives for the EMD Training and Exercise division to ensure that EMD's strategic direction is supporting the City's larger preparedness, response, and recovery goals
- A full schedule of all trainings and exercises offered by EMD in 2019

Methodology

The MYTEP was developed through an extensive data gathering process to ensure the document adequately captures and portrays the training and exercise priorities and needs of the City of Los Angeles led by the Emergency Management Department (EMD). Several months prior to the MYTEP Workshop, EMD developed a rolling summary report of improvement plan items and after action reports of both real world events and exercises. Improvement Plan corrective actions were sorted by subject matter, and items that appeared with consistency or remain incomplete were identified as program priorities. The Training and Exercise Division met with the Operational Readiness Division to confirm any additional priorities not already mentioned.

The draft document was then reviewed by the Mayors Office of Public Safety (MOPs) and EMD Management to refine the list to those considered critical for 2019/2020. This ensured a final draft list of priorities that were set by elected officials and key stakeholders with decision-making authority.

The final draft was reviewed during the MYTEP Workshop on March 6, 2019 where the document was submitted to an open commentary period before being edited, finalized, and submitted to EMD Management and the Emergency Management Committee for approval. The MYTEP Workshop in particular identified core capabilities and hazards that future trainings and exercises should focus on. These core capabilities and hazards are outlined in greater detail below.

The priorities identified will not preclude the City from hosting or organizing additional trainings or exercises that do not touch upon these priorities; rather the Emergency Management Department will continue to work with all stakeholders to continuously identify training gaps and needs and adjust accordingly. Additionally, EMD will continue to encourage City departments to host their own trainings and exercises as needed and as frequently as is feasible.

In summary, the City of Los Angeles implemented the following process to develop the City's MYTEP:
1. Developed a strategic planning document outlining objectives for the T&E Division for 2019 – 2022
2. Reviewed AARs/IPs from exercises and real world events spanning from 2015-2018; Developed a rolling summary report
3. Submitted the draft document for review by MOPS and EMD Management
4. Hosted a MYTEP Workshop wherein a draft 2019-2022 MYTEP and calendar was reviewed and feedback collected
5. Incorporated feedback from the MYTEP Workshop
6. Finalized, distributed, and presented the MYTEP to stakeholders and the Emergency Management Committee
7. Will regularly review and update as needed, no less than annually.

CITY OF LOS ANGELES CORE CAPABILITY AND HAZARD FOCUS

Core Capability Priorities

The FEMA core capabilities are the ways in which activities performed under the five mission areas (prevention, protection, mitigation, response, and recovery) can be measured. There are currently 32 capabilities listed in the National Preparedness Goal. Certain core capabilities are more applicable to the functions performed in the EOC, and from these EMD and the Emergency Management Committee (EMC) decide which will be the focus of limited resources on any given year. This decision is based on the following process that starts at the beginning of the calendar year:

- Input and recommendations from EMD management and the Mayor's Office of Public Safety (MOPS)

- Review of a rolling summary report of past exercises and real world events

- Feedback received during the Multi-Year Training and Exercise Planning Workshop

- Presentation of the draft MYTEP and feedback from the Operations Subcommittee

- Presentation pf the draft MYTEP and feedback from the Emergency Management Committee

The 2019/2020 and 2020/2021 core capability priorities were selected based on this process. Additionally, the MYTEP is a living document designed to provide strategic focus for all-hazards training and exercises, and is revised as needed. Two core capabilities were selected as critically important enough to warrant continuous annual selection: Operational Coordination and Situational Assessment.

For a list of all FEMA core capabilities, please visit https://www.fema.gov/core-capabilities.

City Core Capability Priorities	Focus Year
Operational Coordination	Every year
Situational Assessment	Every year
Public Information & Warning	2019/2020
Recovery - Economic	2019/2020
Mass Care Services • Non-Traditional Shelters • Family Assistance Centers	2020/2021
Recovery - Housing	2020/2021
Operational Communication/Logistics & Supply Chain Management/Critical Transportation	2021/2022
Recovery – Health and Social Services	2021/2022

Table 1: City Core Capability Priorities

Hazard Focuses for Trainings and Exercises

The 2017 City of Los Angeles Hazard Mitigation Plan (LHMP) considered a full range of natural hazards that present the greatest concern to the City. The LHMP considered a review of state and local planning documents, including the Threat and Hazard Identification and Risk Assessment and identified the following hazards (in alphabetical order) as presenting the greatest concern:

- Adverse weather
- Climate change/Sea level rise
- Dam failure
- Drought
- Earthquake
- Flood
- Landslide
- Tsunami
- Wildland/Urban interface fire
- Human-caused hazards (Complex Coordinated Terrorist Attack, transportation accident – oil by rail, radiological attack, cyber-attack, biological attack)
- Pandemic[1]

To ensure that the City doesn't become hyper-focused on any one hazard at the expense of other hazards of concern, the City decided to change focus each year on a hazard that appropriately tests the chosen core capabilities. As with core capabilities, since the MYTEP is a living document, they are reviewed at least annually and is revised as needed. Hazards are often paired when possible. Hazard priorities for 2019 – 2022 are presented below:

Hazard	Focus Year
Terrorism • Complex Coordinated Terror Attack • Radiological/Biological Attack	2019/2020
Earthquake • Adverse Weather	2020/2021
Flood (Arkstorm) • Dam Failure	2020/2021

Table 2: City Hazard Priorities

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[1] Pandemic is listed in the THIRA but not the LHMP.

CITY OF LOS ANGELES 2019/2020 PROGRAM PRIORITIES AND OBJECTIVES

Program Priorities and Objectives

Core capabilities are useful for tracking the City's progress along the critical components of each mission area. They are, however, by their nature broad categories. For example, Operational Coordination is defined as the ability to "Establish and maintain a unified and coordinated operational structure and process that appropriately integrates all critical stakeholders and supports the execution of core capabilities." If one year the activation of the EOC is tested, and another the completion of one planning cycle is exercised, how is progress tracked across the entire capability? If the Joint Information Center (JIC) concept is tested one year, would that mean Public Information and Warning as a larger macro-level concept has been exercised?

The guidance of core capabilities is helpful, but thoughtful consideration of how all MYTEP elements intersect must be considered in the development of a comprehensive document. The application of this consideration resulted in the development of tasks and sub-components, or "program priorities" to test. These priorities are identified from Corrective Action Items from past AARs, input from key stakeholders, and feedback from the Emergency Management Committee.

Program priorities were presented during the 2019 MYTEP Workshop. Twenty participants voted on the priorities they considered critical to test in the upcoming year. The result is the chart below that's organized into four tiers, with Tier 1 as most critical.

Because priorities are most susceptible to change from year to year, they are identified annually rather than projected 2 to 3 years out like core capabilities and hazards.

Tier 1			
#	Core Capability	Program Priority	Objectives
1.	Operational Coordination	Emergency Operations Center Management	• Provide at least one of each CSTI baseline course for Level III certification • Develop and distribute training standards for Section Coordinators/Branch Directors. Identify for each spot at least 3 deep for each Department
2.	Public Information and Warning	Mass Notification	• Roll out training for department representatives regarding mass notification using the new Everbridge system • Develop a testing schedule for the issuance of Wireless Emergency Alerts • Exercise the use of accessible canned messages during the initial phase of a disaster
3.	Operational Coordination	Department Operation Center (DOC) Operationalization	• Provide at least one DOC Train the Trainer course • Test the flow of information between the EOC and all DOCs (EOC/DOC connection), especially the flow of essential elements of information.

Tier 2			
#	Core Capability	Program Priority	Objectives
4.	**Operational Coordination**	DSW Program	• Test the Disaster Service Worker (DSW) deployment system, including activation criteria, Department prioritization, City staff training regarding roles and responsibilities, notification, operations, and demobilization.

5.	**Situational Assessment**	Mapping Capabilities	• SALUS System:
			  o User training for Departments that contribute data to the SALUS system
			  o User training for EMD Duty Team staff
			  o Update G-course training to address the SALUS system and integrate activities, where appropriate, that introduce student to SALUS
			  o Develop and provide regular drills on SALUS operations for EMD Duty Team staff
			• Test relevant SALUS SOPs during the 2019/2020 EOC Functional Exercise

6.	**Public Information and Warning**	Joint Information Center (JIC)	• Test the Broadcast Center • Exercise the DAFN Coordinator working within the JIC • Exercise a Charlie-led JIC that relies on department-specific knowledge • Ensure that PIOs and EMCs are exercising together and that they aren't in siloed exercises

Tier 3			
#	**Core Capability**	**Program Priority**	**Objectives**
7.	**Operational Coordination**	WebEOC	• Provide opportunities to train to WebEOC on a more frequent basis, at least once per month for EMD staff
8.	**Economic Recovery**	Transition of the EOC from Response to Recovery	• Test process of transitioning the Business Operations Center from response to Recovery • Exercise the notification of Recovery Organization members
Tier 4			
#	**Core Capability**	**Program Priority**	**Objectives**

9.	**Operational Coordination**	Donations Management	• Test current donations management plan, specifically:
			  o Public messaging
			  o Role of the Business Operations Center

10.	**Operational Coordination**	Volunteer Management	• Test the current process for registering, tracking, and assigning spontaneous volunteers

Table 3: **2019/2020 City Core Capabilities and Objectives**

CITY OF LOS ANGELES 2019/2020 PROGRAM PRIORITY CALENDAR

Department	Jan	Feb	Mar	Apr	May	Jun
Emergency Management Department (EMD)	**Training:** Everbridge - Citywide	**Training:** GG270/G205 Disaster Recovery	**Training/Exercise:** Enhanced EM Concepts		**Training:** G775/191 EOC Management	**Training:** G611P EOC Section/Position
	Training: G393 Disaster Mitigation	**Training:** G290/291 Basic PIO JIC/JIS	**Training:** G288 Volunteers & Donations Management		*Exercise: DSW Workshop TBD, placeholder*	**Exercise:** EMD Duty Team Drills – Mass Notification / Everbridge
	Training: EMD Core Task - SALUS	**Exercise:** 2019 EOC Functional	**Event:** LA Marathon*		**Training:** WebEOC	**Exercise:** Adverse Weather – Heat Appendix Mini-Seminar
		Training: WebEOC	**Training:** G489 Spontaneous Volunteers		**Event:** May Day*	**Exercise:** Public Information and Warning Seminar
			Training: G611F EOC Section/Position			

Department	Jan	Feb	Mar	Apr	May	Jun
			Exercise: EMD Duty Team Drills			
			Training: G775/191 EOC Management			

Table 4: Emergency Management Department Program Priority Calendar, January 2019 – June 2019

2019/2020 Priorities

TIER 1	TIER 2	TIER 3	TIER 4
1. EOC Management 2. Mass Notification 3. DOC Operations	4. DSW Program 5. Mapping Capabilities 6. JIC	7. WebEOC 8. Response to Recovery	9. Donations Management 10. Volunteer Management

Department	Jul	Aug	Sep	Oct	Nov	Dec
Emergency Management Department (EMD)	**Training:** G775/191 EOC Management	**Training:** G611L EOC Section/Position		**Training:** G775/191 EOC Management	**Exercise:** Recovery Seminar - Housing	**Exercise:** 2020 EOC Functional
	Training: WebEOC	**Exercise:** EMD Duty Team Drills – Broadcast Center [whatever else]		_Exercise:_ _Adverse Weather – Cold Appendix Mini-Seminar_	**Exercise:** EMD Duty Team Drills – TBD	**Training:** G611P&I EOC Section/Position
				Training: WebEOC		

Table 5: Emergency Management Department Program Priority Calendar, July 2019 – January 2020

*Note: Any activation for a planned event or spontaneous incident will test at minimum WebEOC and SALUS Crisis Hub. Additional priorities are incident-dependent.

2019/2020 Priorities

TIER 1	TIER 2	TIER 3	TIER 4
1. **EOC Management** 2. **Mass Notification** 3. **DOC Operations**	4. **DSW Program** 5. **Mapping Capabilities** 6. **JIC**	7. **WebEOC** 8. **Response to Recovery**	9. **Donations Management** 10. **Volunteer Management**

Department	Jan	Feb	Mar	Apr	May	Jun
RAP	**DOC Training**	**DOC Training**	**DOC Training**	**DOC Training** - Metro Region - Pacific Region - Valley Region	**DOC Training** - Finance Division -Maintenance Division	**DOC Training** - Executive Staff
				Mass Care WebEOC Training 6/6/2019 1000 - 1200		**Mass Care WebEOC Training** 6/6/2019 1000 - 1200

Table 6: Other City Departments Program Priority Calendar, January 2019 – June 2019

Department	Jul	Aug	Sep	Oct	Nov	Dec
RAP	**DOC Training**	**DOC Training**	**DOC Training**	**DOC Training**	**DOC Training**	**DOC Training**
		Mass Care WebEOC Training 8/6/2019 1000 - 1200		**Mass Care WebEOC Training** 10/1/2019 1000 - 1200		**Mass Care WebEOC Training** 12/3/2019 1000 - 1200

Table 7: Other City Departments Program Priority Calendar, July 2019 – January 2020

OTHER OPPORTUNITIES FOR IMPROVEMENT

In addition to specific core capabilities, hazards, or trainings, other areas of concern were identified during the MYTEP process, but due to a variety of factors were not identified as priorities for 2019/2020. EMD will strive to incorporate these other opportunities for improvement into future trainings and exercises. They include:

- All exercises conducted should strive to include the whole community. This includes, particularly for Emergency Operations Center (EOC) exercises, the Business Operations Center
- The handoff between EOC shifts should be exercised
- All exercises should include whole community considerations, both through exercise objectives and through scenarios that are reflective of the Los Angeles community

EMD TRAINING AND EXERCISE DIVISION MISSION AND OBJECTIVES

Mission Statement

Our mission is to prepare, coordinate, and administer training that significantly increases the skills, knowledge, and abilities of City employees to respond effectively to disasters, thereby enhancing their ability to prepare for, respond to, and recover from incidents affecting City services. In addition, we develop and conduct exercises that test and continually improve upon the plans, processes, and procedures of the City as they relate to emergency management and FEMA Core Capabilities.

Goal #1: Train Citywide responders to effectively work at the Emergency Operations Center (EOC) during activations.

- **Objective 1:** Every supervisory position within the EOC (Management, Section Coordinators, and Branch Directors) are staffed at least 3 deep with City responders trained to the requirements of Objective 1 by December 31, 2020

Goal #2: Train EMD Staff to effectively work at the Emergency Operations Center (EOC) or Command Posts during incidents that negatively impact City services.

By December 31, 2020, 100% of EMD Emergency Management Coordinators (EMCs) will**:**
- **Objective 1:** Complete G606, G775/191, WebEOC, G611 (All) Advanced Section-Specific training, and ICS 100, 200, 700, 800.
- **Objective 2:** Become EOC Type III certified in at least one EOC position.
- **Objective 3:** Trained in the skills, knowledge, and abilities identified by the Department as necessary to effectively function in the role of Agency Representative (ARep) or Liaison Officer at a Command Post.

Goal #3: Design and conduct an HSEEP compliant, progressive exercise program that tests FEMA Core Capabilities and hazard specific annexes, identified in the MYTEP.

The T&E Division will:
- **Objective 1:** Develop one Functional Exercise annually that tests the hazards and core capabilities identified for that year within the MYTEP.
- **Objective 2:** Develop at least one Seminar/Workshop, one Tabletop Exercise, and one Drill annually that build on the core capabilities and/or relate to the hazards identified for that year within the MYTEP. City of Los Angeles Emergency Management Department 2019 – 2022 Training and Exercise Plan Page 17

- **Objective 3:** Work with Department management and the Operations Division to ensure a 75% completion rate annually for Improvement Plan corrective actions where EMD is identified as the responsible department.

IMPLEMENTATION

In order to enhance the capacity of the City to respond to both the hazards identified above and other potential hazards the City could face, EMD will adhere to the following implementation strategies:

Training

- Regularly offer training that prepares City departments to respond to the Emergency Operations Center
- Provide a standard of training and added value to students by building a curriculum based on CSTI Type III credentialing. This will allow students to work towards Type II credentialing if they desire to deploy to other activations within California
- Offer each baseline classroom G-course that satisfies Type III certification [2] at least once per year
- Support Type III EOC Responder credentialing by advertising baseline course offerings within the Operational Area and State
- Survey City departments on an annual basis regarding their position-specific training needs
- Supporting departments and fostering a culture of accountability by providing regular reports to the Emergency Management Committee on the number of identified responders that have received training
- Advance a better end-user experience and agency for each student by uploading all CSTI training tracks on to the Cornerstone system, as well as digital copies of training certificates, proving them with 24/7 access to their training records
- Provide Core Task Training on critical skills to EMD staff on a monthly basis

Exercises

- A minimum of two seminars or workshops
- A minimum of two table top exercises (TTX)
- A continuation of the yearly Emergency Operations Center (EOC) functional exercise
- Quarterly Duty Team Drills for EMD staff

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[2] CSTI Type III baseline courses that require classroom instruction are: G191, G197, G611, G626E, G775. Independent Study courses can be completed online at https://training.fema.gov/is/crslist.aspx. They are: IS-100, IS-200, IS-230.d, IS-700, IS-706, IS-800. G-606 is also offered online and can be found at the CSTI website under "Browse Training" https://csti-ca.csod.com. IS-368 can be substituted for G197.

- Identifying shadowing opportunities in City exercises and within the Operational Area for responders to get the necessary experience for Level III certification
- Monthly review of the status of incomplete corrective action items and the report on the status of these items to the Emergency Management Committee
- An annual MYTEP Workshop to review and confirm or adjust the identified priorities for Citywide trainings and exercises
- Regularly working with and assisting City departments to design and deliver their own trainings and exercises to their staff members

Annual Training and Exercise Workshop

At the end of each calendar year, the City will conduct an annual Multi-Year Training and Exercise Workshop that will:

- Review the progress of the past year with regards to trainings and exercises
- Review the corrective actions and/or gaps found through conducted exercises and real-world incidents
- Assess, modify, or add to strategies that have been developed for the upcoming three calendar years
- Review exercise commitments that have been captured, both internally to the City and regionally, and ensure these are reflected in plans
- Input is then incorporated in the MYTEP

Progressive Training and Exercise Program

In accordance with HSEEP, a the MYTEP outlines a progressive program with each exercise building upon the one that came before and increasing in complexity throughout the year. All exercises are linked to the core capabilities and program priorities listed in the MYTEP. This progression ensures that the City doesn't crawl before it can walk, rushing towards the more complex operational exercises before a strong foundation in training and knowledge has been set. The exercises that the City uses in its MYTEP are listed below.

Seminar/Workshop

In the first and second quarter of the calendar year, EMD will facilitate seminars on the core capabilities and hazard identified as priorities for that year. If the core capability or hazard requires an updated product, such as a Standard Operating Procedure (SOP) or update to a Functional/Hazard-specific plan, EMD will coordinate a workshop. For 2019/2020, EMD offers the following seminars and workshops relevant to priority capabilities:

- Terrorism Seminar – May 15, 2019
- Public Information and Warning Seminar – June 18, 2019 (tentative)

- Defense Support of Civil Authorities Senior Leadership Seminar – August 28, 2019
- Recovery Seminar: Housing – December 10, 2019

Tabletop Exercise

Building on the foundation of knowledge set during the first and second quarter, EMD will offer at least one Tabletop Exercise (TTX) to test existing plans and SOPs for gaps. For 2019/2020 Training and Exercise Division will facilitate the following TTXs:

- Defense Support of Civil Authorities TTX – August 2019
- Economic Recovery Tabletop Exercise – TBD 2019
- Complex Coordinated Terror Attack Tabletop Exercise – TBD 2019

Drill

Drills offer an opportunity to practice smaller components of a core capability, plan, or SOP. For example, a functional exercise of the EOC is practicing the ability to activate the EOC, notify responders, set objectives, run through a planning process to create situation reports and the EOC Coordination Plan, requesting resources, demobilization, and deactivation (just to name a few). A drill might focus on just one component, such as submitting, receiving, and prioritizing resource requests.

Drills are extremely beneficial to building the skills and confidence to operate in the chaotic landscape of the EOC. The goal is to build skill to the level of "muscle memory" through frequent repetition. The following drills are offered throughout the City:

- EMD conducts drills of their Duty Teams that tests knowledge gained during monthly Core Task Trainings
- EMD offers quarterly WebEOC training that incorporates drills
- The Recreation and Parks Department (RAP) hosts a WebEOC Drill every month to practice WebEOC interface and the DOC to EOC connection.

Functional Exercise

Functional Exercises (FE) validate and evaluate capabilities and functions with a focus on existing plans, policies, procedures, and staff. The City's annual Functional Exercise is scoped to the EOC and its responders as well as participating Department Operations Centers (DOCs). It usually does not involve and field components such as the physical transportation of assets. The City will host multiple smaller FEs in addition to the annual EOC exercise:

- Functional Exercises are offered as components to our G611 courses and Essentials of Emergency Management Course
  - Essentials of Emergency Management – 3/11 – 3/14/2019

- o G611 Finance & Admin – 3/21/2019
- o G611 Operations – 6/12 – 6/13/2019
- o G611 Logistics – 9/18 – 9/19/2019
- o G611 Planning – 12/11 – 12/12/2019
- An annual EOC Functional Exercise that tests the core capabilities and all program priorities for the year is offered in the fourth quarter of the calendar year or first quarter of the following year. This year EMD is offering:
  - o EOC Annual Functional Exercise – January 2020

Full Scale Exercise

The most complex of exercise types, Full Scale Exercises (FSEs) involve multiple departments, agencies, and jurisdictions. FSEs involve performing actions as if the scenario presented was real. There are usually field components that involve movement of people and equipment, which make them very resource intensive. EMD has no plans at present to develop a FSE for 2019/2020.

POINTS OF CONTACT

Any questions, concerns, or inquiries regarding this MYTEP should be directed to

Robbie Spears

City of Los Angeles Emergency Management Department

(213) 484-4806

robbie.spears@lacity.org

Gary Singer

City of Los Angeles Emergency Management Department

(213) 484-4803

gary.singer@lacity.org

APPENDIX A: EMD TRAINING AND EXERCISE SCHEDULE (2019)

The following is a schedule of trainings and exercises offered by the City of Los Angeles in 2019. For those wishing to follow EMD course announcements on Eventbrite:

1. Log into your Eventbrite account.
2. Go to any event that EMD has posted and scroll down until you see the section about City of Los Angeles - EMD and click the button that says <Follow>
3. Go to the top of the page, and hover your mouse over your Profile name, which will open a drop down menu.
4. Click on <Account Settings>
5. Now that you are on the Account Information page, click on <Email Preferences> on the side menu
6. Under the Email Preferences page, there's a section for Notifications. Check the box for <When an organizer you follow announces a new event>
7. Click <Save Preferences> at the bottom

Those interested in signing up for courses can also go to the EMD Eventbrite page at: https://www.eventbrite.com/o/city-of-los-angeles-emd-9849250495.

Courses will be posted to Eventbrite approximately 2-3 months prior to the course date. Any general questions about the program can be emailed to emd.training_exercises@lacity.org.

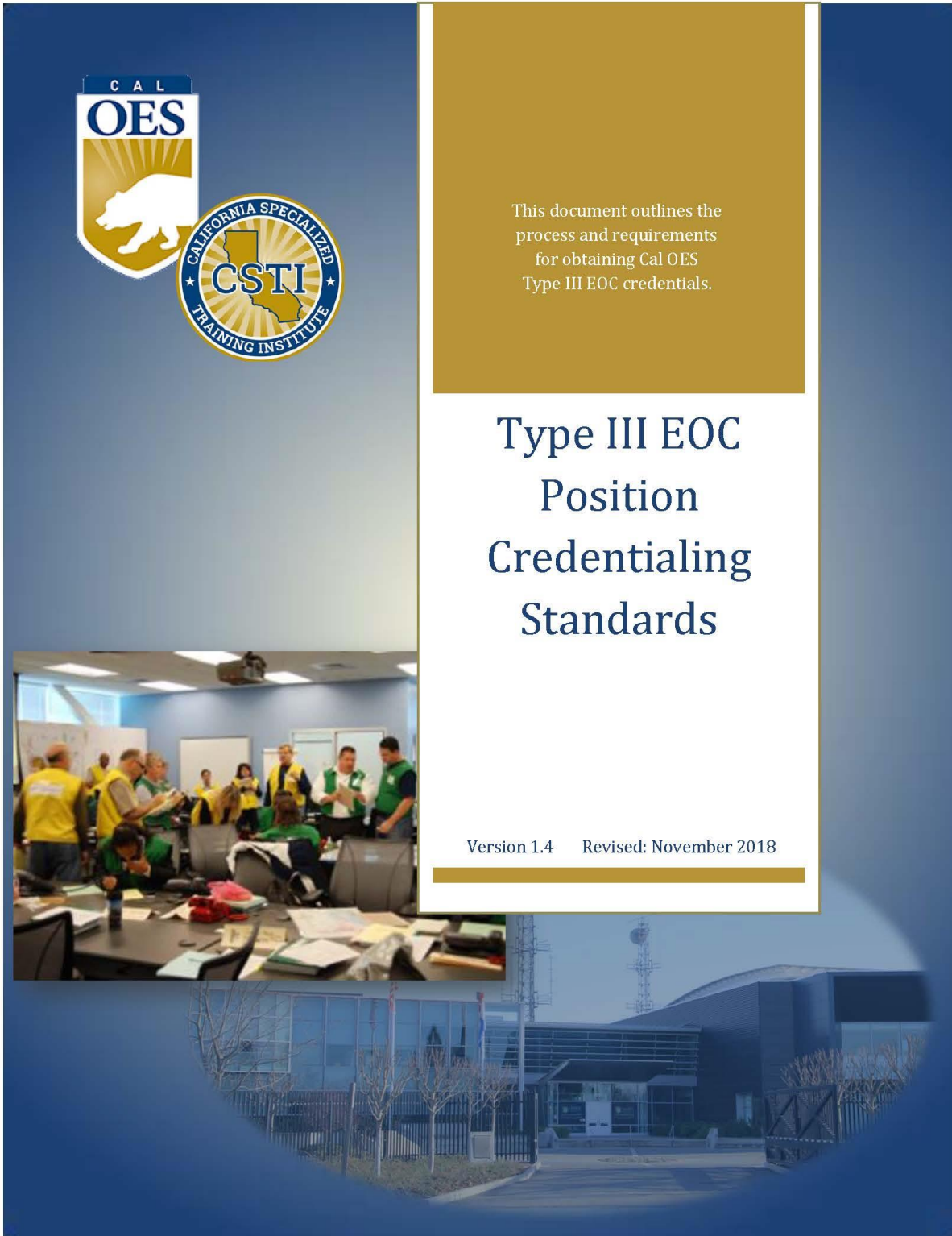| Date	Training/Exercise	Lead
2019		
Quarter 1		
January		
January 29-31	Everbridge Training	Kate
January 29-31	EOC Operations/ICS/EOC Interface (G775/G191)	EOC Cadre Santa Fe Springs
January 29-31	CSTI Disaster Mitigation (G 393)	Mona
January 31	Family Assistance Center Workshop	Mona
February		
February 5-7	EOC Operations/ICS/EOC Interface (G775/G191)	EOC Cadre Burbank
February 7	EOC Annual Functional Exercise	Gary
February 11-13	CSTI Disaster Recovery (G 270)	Mona
February 13	EOC Action Plans (G626E)	EOC Cadre Santa Fe Springs
February 14	WebEOC	Winston
February 20	EOC Action Plans (G626E)	EOC Cadre

Date	Training/Exercise	Lead
2019		
		~~Burbank~~
~~February 25-28~~	~~CSTI Basic PIO JIC/JIS (G 290/291)~~	~~Mona~~
~~February 26-28~~	~~EOC Operations/ICS/EOC Interface (G775/G191)~~	~~EOC Cadre Area D - TBD~~
March		
~~March 5~~	~~EOC Management Section/Position (G611O)~~	~~EOC Cadre La Mirada~~
~~March 6~~	~~MYTEP Workshop~~	~~Robbie~~
~~March 11-14~~	~~CSTI Enhanced Emergency Management Concepts~~	~~Mona~~
~~March 19~~	~~CSTI Volunteers and Donations Management (G 288)~~	~~Robbie~~
~~March 20~~	~~CSTI Spontaneous Volunteers (G 489)~~	~~Robbie~~
~~March 26-28~~	~~EOC Management and Operations/ICS-EOC Interface Workshop (G 775/191)~~	~~Robbie~~
Quarter 2		
April		
~~April 23~~	~~EMD Instructor Enhancement~~	~~Gary~~
May		
May 23	WebEOC	Winston
June		
June TBD	Seminar – Emergency Public Information	Robbie
June 6	Seminar – Information Coordination for Complex Coordinated Terrorist Attack (CCTA)	Mona
June 12-13	G 611 Operations Section Specific Training	Robbie
June 19	AWR 330 – Incorporating Whole Community Inclusive Planning into the Emergency Management Process	Omari
June 25-27	EOC Management and Operations/ICS-EOC Interface Workshop (G 775/191)	Mona

Date	Training/Exercise	Lead
2019		
Quarter 3		
August		
August 13-15	EOC Management and Operations/ICS-EOC Interface Workshop (G 775/191)	Gary
August 22	WebEOC	Winston
August 28-29	Defense Support of Civil Authorities (DSCA)	Mona (SLS) Robbie (TTX)
September		
September 25-26	G 611 Logistics Section Specific Training	Mona
Quarter 4		
October		
October 17	Great ShakeOut	Winston Shahan
November		
November 12-14	EOC Management and Operations/ICS-EOC Interface Workshop (G 775/191)	Robbie
November 21	WebEOC	Winston
December		
December 10	Recovery Seminar	Mona
December 11-12	G 611 Planning & Intelligence Section Specific Training	Robbie

APPENDIX B: CSTI TYPE III CREDENTIALING STANDARDS (v1.4)

This document outlines the process and requirements for obtaining Cal OES Type III EOC credentials.

Type III EOC Position Credentialing Standards

Version 1.4   Revised: November 2018

**Type III EOC Position
Credentialing**

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Cal OES
CSTI

Cal OES Emergency Management Certification and Credentialing Vision

The California Office of Emergency Services (Cal OES) strives to provide a state recognized pathway for those seeking professional standards in Emergency Management. Cal OES, through the California Specialized Training Institute (CSTI), has implemented an Emergency Operations Center (EOC) Position Credentialing Program. This program includes a standardized path for individuals to become credentialed to serve in specific roles in the EOC.

The EOC Position Credentialing Program is a user driven process, based on national standards. The process consists of several elements including:

- Training
- Education
- Work Experience
- Testing
- Validation

Credentials are valid for a period of time and require a continuing education and/or refresher component.

The Cal OES EOC Credentialing Program has been designed to align with several other State and Federal projects including:

- The FEMA National Emergency Management Basic Academy
- California Incident Command Certification System
- Standardized Emergency Management System
- National Incident Management System
- NIMS National Qualification System

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Vision

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INTRODUCTION AND OVERVIEW

California's public, private, volunteer, and tribal emergency services personnel serve their communities with professionalism and dedication. The potential for communities to require disaster assistance has significantly increased. Cal OES' EOC Position Credentialing Program promotes an enhanced level of readiness and response for day-to day emergencies and catastrophic disasters by supporting qualified and competent staffing for EOCs, Department Operations Centers (DOCs), and support centers.

The need for emergency services staff to deploy outside their jurisdiction has placed additional demands on emergency services systems. Existing mutual aid systems must guarantee swift and successful support by deploying qualified emergency services personnel to any domestic emergency/disaster.

Cal OES' EOC Position Credentialing Program helps promote elements of the Standardized Emergency Management System (SEMS) and is designed to flow into the larger effort of the National Incident Management System (NIMS) Guidelines for the Credentialing of Personnel. The NIMS Guidelines require states to initiate development of a State/Territory/Tribal system (that incorporates local jurisdictions) to credential emergency management/response personnel to ensure proper authorization and access to an incident including involving mutual aid agreements and/or assistance agreements[1]. By following the framework of the federal guidance, California's EOC Position Credentialing Program will facilitate a seamless transition into a national system.

Cal OES' EOC Position Credentialing Program promotes effective and efficient personnel resource management, and enhances the level of professionalism and capabilities for emergency services personnel. The EOC Position Credentialing Program has three levels (Type I, II and III) based on typing. Type I (highest level) and Type II (mid-level) also support the Emergency Management Mutual Aid (EMMA) and Emergency Management Assistant Compact (EMAC) efforts while meeting SEMS/NIMS requirements. Cal OES' EOC Position Credentialing Program's net effect will help reduce loss of life, damage to the environment, and property losses during an emergency/disaster.

AUDIENCE

The Type III level[2] is a benchmark standard for local government. Within SEMS, "local government" is defined as cities, counties, special districts and tribal governments in California. However, the training standards outlined in this standards book may be used by any California EOC. "Any" includes EOCs or DOCs run by special districts (school districts, utilities districts, and so on), private organizations (businesses, non-governmental organizations, charities, and the like), Tribal entities and State agencies.

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[1] Guidance Document, November 21, 2008

[2] For information on the Type I & II levels, review the audience section of the Type I & II standards books

**Type III EOC Position
Credentialing**

PURPOSE

A statewide EOC Position Credentialing Program provides Emergency Managers a way to identify measures for EOC position competencies. Additionally, a statewide EOC Credentialing Program documents professional qualifications, certifications, training, and education requirements that define basic criteria expected of emergency services personnel for effective EOC management and operations.
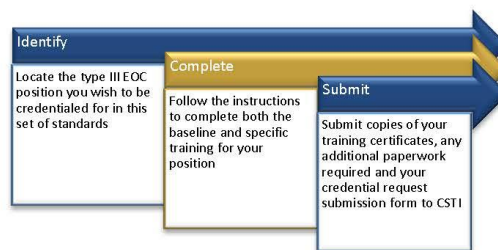
The Cal OES EOC Position Credentialing Program verifies emergency service personnel qualifications and certifications. However, it does not provide automatic access to EOCs or identification of personnel. The process for requesting resources for certain EOC positions is accomplished through the Standardized Emergency Management System (SEMS) resource request process.

PROCESS

NIMS and SEMS compliance includes the entire spectrum of emergencies from day-to-day emergencies to catastrophic. The intent of SEMS/NIMS is to ensure all government levels, tribal entities, private organizations, and non-governmental, faith-based, and community-based organizations can work together effectively by using the same organizational structures, terminology, procedures, and systems.

Cal OES's EOC Position Credentialing Program is based on the NIMS Guidelines for the Credentialing of Personnel[3] and the NIMS Training Program. To obtain Cal OES Credentials, emergency service personnel must comply with the certification and qualification standards for each EOC position desired, and meet the Cal OES EOC Position Credentialing Program requirements specified in the Standards Book for the appropriate typing level.

Cal OES' EOC Position Credentialing Program is consistent with SEMS regulations and guidelines. SEMS regulations §2428 (a) and (b) require emergency services personnel to demonstrate and maintain minimum SEMS performance training objectives. SEMS regulations §2443 states that local governments must use SEMS to be eligible for state reimbursement of response-related personnel costs. For Cal OES Type III EOC position credentialing, applicants must:

Identify
Locate the type III EOC position you wish to be credentialed for in this set of standards

Complete
Follow the instructions to complete both the baseline and specific training for your position

Submit
Submit copies of your training certificates, any additional paperwork required and your credential request submission form to CSTI

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[3] August 2011

**Type III EOC Position
Credentialing**

Figure 1 – Cal OES EOC Credential Process

POLICY

Participation in the Cal OES EOC Credentialing Program is voluntary. However, credentialing EOC staff helps to ensure that personnel possess the minimum knowledge, skills and experience necessary to execute emergency management EOC activities safely and effectively.

DOCUMENTATION STANDARDS

Documentation (i.e. course certificates) submitted to the state EOC Credentialing Program must be issued by any of the National Domestic Preparedness Consortium members referenced on the Cal OES website as being training partners of CSTI.

Initial documentation considered for credentialing must have been obtained within the past five (5) years. CSTI reserves the right to approve coursework older than 5 years during the initial submission period provided the request is made in writing. Requests will be considered on a case by case basis. CSTI reserves the right to request course syllabus, description and certificate of completion for individual assessment of courses submitted for approval.

RECERTIFICATION

The recertification requirement may be met by documenting actual incident experiences in a position, filling equivalent local EOC section/positions, drills, exercises or other refresher training in subject matter, position and/or function listed above within a five (5) year period.

| Year 1 | Continuing Education offered by Cal OES training partners | **+** | **2** Functional or Full Scale Exercises |
| Year 5 | | | *Or* |
| | | | **1** Complex, multi-agency actual incident or planned event |

JOB SHADOWING

Job shadowing in local EOC's can be an effective way for personnel to gain valuable operational experience. Job shadowing of EOC positions is voluntary and at the sole discretion of the hosting EOC/jurisdiction. Additional information regarding recommended processes for job shadowing is included in the *EOC Position Credentialing Resource Guide.*

POSITIONS & CORE CURRICULUM

Type III credentialing will prepare EOC staff to work in a variety of EOCs. For Type III positions all core curriculum must be completed in conjunction with position specific training and hands on experience. To advance to the Type II level all Type III requirements must be satisfied in full for the position. Type III credentialed staff are not used during EMMA & EMAC deployments.

Type III Credential → Type II Credential

Prerequisite
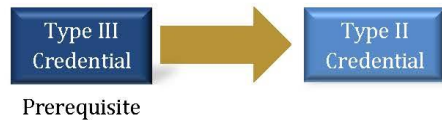
EOC CREDENTIALED POSITIONS

Basic EOC positions that may exist in an EOC organized under the Incident Command System (ICS) have been identified as a standard which can be used in any EOC. These positions are offered as credentialed positions within the Cal OES EOC Credentialing Program.

The ICS model for organizing an EOC is not the *ONLY* way to organize an EOC. Jurisdictions may use the State Emergency Function (EF) structure or Federal Emergency Support Function (ESF) structure. You may contact your local Office of Emergency Services (OES) to ask which credentialed positions may correlate to positions in these structures.

Additionally, some positions may be named the same as the structure provided, but might be located in a different section or branch than noted. For this reason, the EOC Position Credentialing Program is based on the position (not the section). Your local OES will be able to identify these differences for you and suggest which credentialed position you should choose for the tasks you will be asked to perform in **your EOC**.

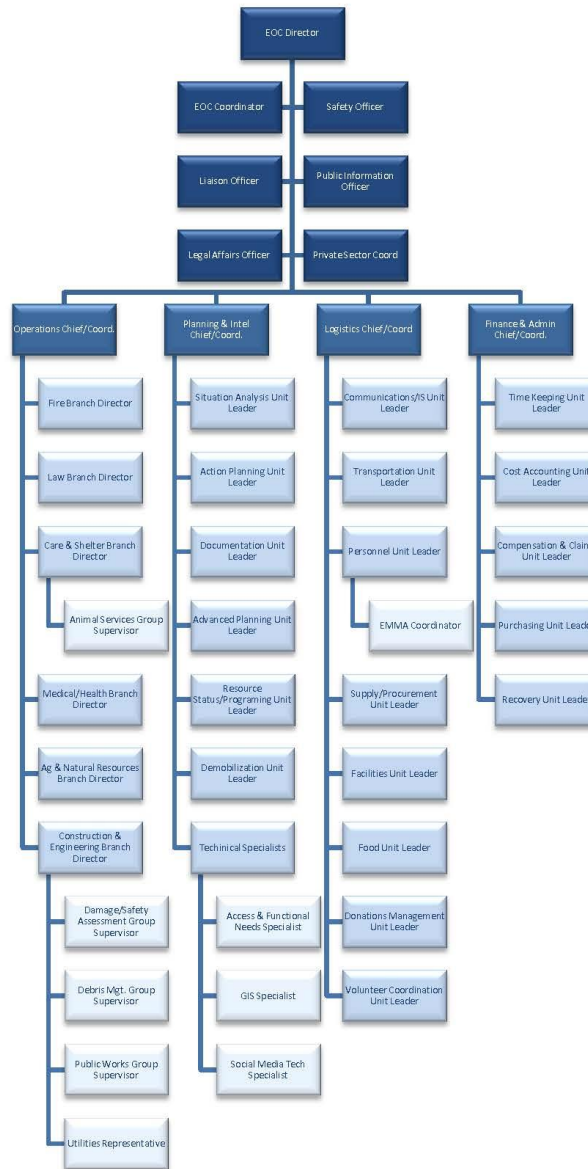**Type III EOC Position**
Credentialing

Figure 2 – Cal OES Type III Credentialed EOC Positions[4]

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[4] The EOC Credentialing Program is based on the position, not the section

BASELINE COURSEWORK

In Emergency Management incidents range in complexity from a low level incident to a high level complex disaster/emergency. Typing of EOC staff resources allows local EOC's to describe the capability and qualifications of their staff. The Type 1 credential refers to the most complex level of credentialing with Type 3 being the least complex. As the Type number decreases, the level of training and experience increases.

Baseline coursework for the Type III credential includes:

G-606	SEMS Introductory Course
IS-100	Introduction to the Incident Command System, ICS 100
IS-200	ICS for Single Resources and Initial Action Incidents, ICS 200
IS-230d	Fundamentals of Emergency Management
IS-368	Including People with Disabilities & Others with Access & Functional Needs in Disaster Operations, *or* G-197, Integrating Access and Functional Needs into Emergency Management
IS-700	An Introduction to the National Incident Management System
IS-706	NIMS Intrastate Mutual Aid – An Introduction
IS-800	National Response Framework – An Introduction
G-191	ICS Field/EOC Interface Workshop
G-611	EOC Section/Position Specific Training
G-626E	Essential EOC Action Planning
G-775	EOC Management and Operations

The IS (Independent Study) courses are available online at www.training.fema.gov/is. G-606 is available online at www.csti.org; many public agencies also offer this course to their employees as instructor-led training. The remaining "G" courses are classroom-based training.

The NIMS outlines specific IS/ICS coursework as a necessity for responding to incident types. The SEMS includes state sponsored coursework. Figure 3, on the following page, shows how these two sets of courses are combined in the baseline coursework recommendations in this set of standards.
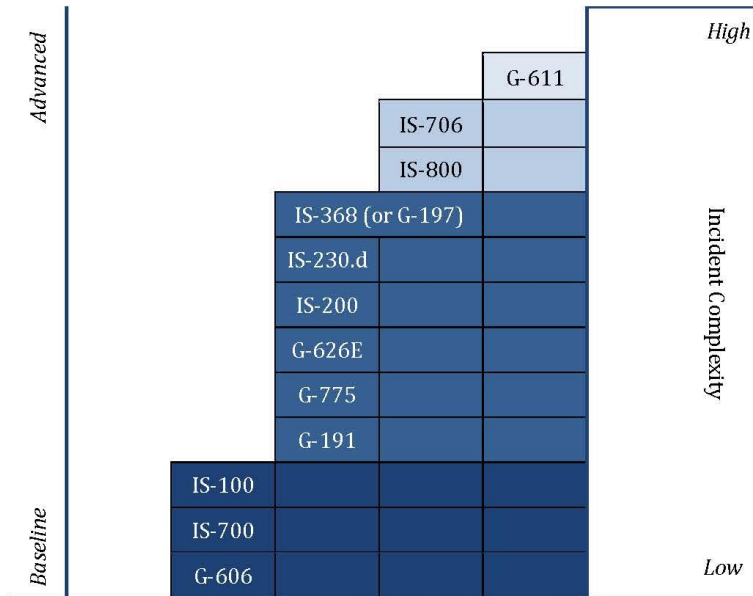
**Type III EOC Position
Credentialing**

Figure 3 – Training Determined by Incident Complexity

EQUIVALENCIES

Completion of CSTI's *Essential Emergency Management Concepts* course will provide credit for G191, G611 and G775. Note: to apply the G611 credit to your credential application, you ***MUST*** work in the position that you are applying for credentialing on during this course.

Because of the extensive coverage of the action planning process in *ICS 300, Intermediate ICS for Expanding Incidents,* that course is an acceptable substitute for G626E, Essential EOC Action Planning.

EOC ACTIVATION/EXERCISES

An essential part of Emergency Management training is gaining hands-on-experience in an EOC setting. To fulfill this part of the Cal OES EOC Credentialing Program, you must complete either:

- One complex, multi-agency actual incident or planned event, filling the position you are seeking credentialing on.
- Two multi-agency functional or full scale exercises, filling the position you are seeking credentialing on. Documentation of this experience will be provided with your credential

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Type III EOC Position
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request form as either a *Fully Satisfactory* evaluation from the position supervising you in the EOC *or* the revised ICS 225 form[5, 6].

PHYSICAL FITNESS

Emergency Management can be a high stress environment with physical health, mental health and fitness demands. Physical health, mental health and fitness criteria may be established by individual departments/agencies.

In an effort to promote individual safety, Cal OES recommends that all agencies consider the following health and fitness components:

- Baseline medical evaluations.
- A comprehensive wellness and fitness program.
- An evaluation to determine that an individual can meet the physical and mental demands of the position for which they are being credentialed.

Assessing an EOC staff member's physical and mental fitness is at the sole discretion of the jurisdiction/agency served by the EOC in which a staff member works.

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[5] Sample provided in the Standards Appendix. Please review the Credentialing Resource Guide for the pre-populated 225 for your position.
[6] **Note:** your supervisor need not have a Cal OES EOC credential to verify your experience.

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**Type III EOC Position
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POSITION SPECIFIC CURRICULUM

In addition to the Baseline Curriculum listed in the previous chapter, each Type III position has training that is specific to the tasks performed by the position within the EOC.

MANAGEMENT

The Management Section of the EOC has seven Cal OES credentialed positions.

Figure 4 – EOC Management Positions

The following matrix outlines the additional training required for the Management positions:

	EOC Director	EOC Coordinator	Safety Officer	Public Information Officer	Legal Affairs Officer	Liaison Officer	Private Sector Coordinator
IS-29 - PIO Awareness	✓	✓		✓			
IS-35 - FEMA Safety Orientation			✓				
IS-42 - Social Media				✓			
IS-454 - Risk Management			✓				
IS-660 - Intro to Public/Private Partnerships							✓
IS-662 - Public/Private Partnerships							✓
G-205– Disaster Recovery		✓					
G-290 – Basic PIO				✓			

Type III EOC Position Credentialing

OPERATIONS

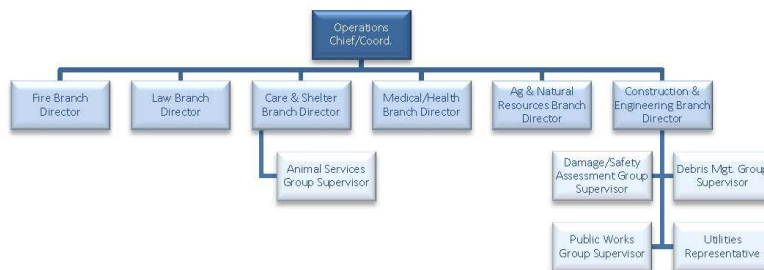The Operations Section of the EOC has twelve Cal OES credentialed positions.

Figure 5 – EOC Operations Positions

The following matrix outlines the additional training required for the Operations positions:

	Operations Chief/Coordinator	Fire Branch Director	Law Branch Director	Care & Shelter Branch Director	Medical/Health Branch Director	Ag & Natural Resources Branch Director	Construction & Engineering Branch Director	Animal Services Group Supervisor	Damage/Safety Assessment Group Supervisor	Debris Management Group Supervisor	Public Works Group Supervisor	Utilities Representative
IS-632 – Debris Operations	✓									✓		
G-205 – Disaster Recovery										✓	✓	
G-393 – Disaster Mitigation							✓					
American Red Cross, Shelter Fundamentals Course				✓				✓				
Cal OES MHOCSA course					✓							
Cal OES SAP Evaluator course									✓			
Cal OES SAP Program Coordinator course									✓			

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Type III EOC Position Credentialing

PLANNING & INTELLIGENCE

The P&I Section of the EOC has eleven Cal OES credentialed positions.

Note: the Demobilization Unit Leader and Technical Specialist positions do not require any additional course work.
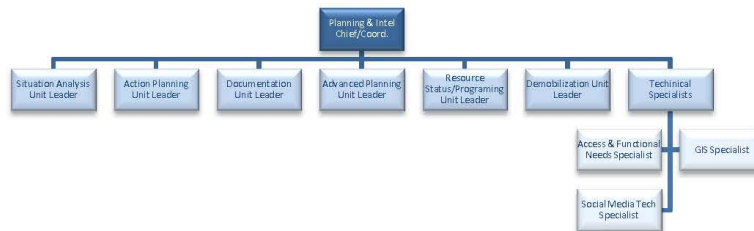

Figure 6 – EOC Planning & Intelligence Positions

The following matrix outlines the additional training required for the Planning & Intelligence positions:

	Planning & Intelligence Chief/Coordinator	Situation Analysis Unit Leader	Action Planning Unit Leader	Advanced Planning Unit Leader	Resource Status/Programming Unit Leader	Documentation Unit Leader	Access & Functional Needs Specialist	GIS Specialist	Social Media Technical Specialist
IS-42 – Social Media	✓								✓
IS-103 – GIS	✓							✓	
IS-703.a – Resource Management	✓		✓		✓				
IS-922 – Advanced GIS								✓	
L-948 – Situational Awareness or SA/COP	✓	✓	✓						
G-205– Disaster Recovery				✓					
G-235 – Emergency Planning				✓					
G-393 – Disaster Mitigation				✓					
G-557– Rapid Needs Assessment	✓	✓	✓						
PER-304 – Social Media									✓

**Type III EOC Position
Credentialing**

LOGISTICS

The Logistics Section of the EOC has nine Cal OES credentialed positions.

Note: the Communications/IS Unit Leader and Facilities Unit Leader positions do not require any additional course work.

Figure 7 – EOC Logistics Positions

The following matrix outlines the additional training required for the Logistics positions:

	Logistics Chief/Coordinator	Transportation Unit Leader	Personnel Unit Leader	EMMA Coordinator	Supply/Procurement Unit Leader	Food Unit Leader	Donations Management Unit Leader	Volunteer Coordination Unit Leader
IS-703.a – Resource Management	✓			✓			✓	
G-205– Disaster Recovery			✓	✓				
G-288 – Volunteer & Donations Mgmt							✓	✓
American Red Cross, Basic Food Safety						✓		
EMMA Coordinator Training				✓				

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Type III EOC Position Credentialing

FINANCE & ADMINISTRATION

The Finance & Administration Section of the EOC has six Cal OES credentialed positions.

Figure 8 – EOC Finance & Administration Positions

The following matrix outlines the additional training required for the Finance & Administration positions:

	Finance & Administration Chief/Coordinator	Timekeeping Unit Leader	Cost Accounting Unit Leader	Compensation & Claims Unit Leader	Purchasing Unit Leader	Recovery Unit Leader
G-205– Disaster Recovery	✓	✓	✓	✓	✓	✓
2 years' experience in Human Resources	✓					
2 years' experience in Financial Management	✓					

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Type III EOC Position
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POSITION PERFORMANCE RATING FORM (ICS 225)

Position Credentialing Incident Response and Exercise Performance Rating **Revised ICS form 225**	Instructions: The immediate supervisor will prepare this form for a subordinate person. Rating will be reviewed with the individual who will sign and date the form. The individual who is being reviewed will retain this document so it may be used as documentation for position credentialing.					
Name:	Incident/Exercise Name:					
Incident/Exercise Address:	Date(s) of Position Assignment:					
ICS Position Held:	Agency Position:					
Incident/Exercise Type: ☐ Responding to a complex, multi-agency incident, actually filling the position ☐ Filling the position in a multi-agency exercise ☐ Mentoring under a person filling the position						
				Performance Levels		
List main duties from the position checklist on which the position will be rated. Enter X appropriate column indicating the individual's level of performance for each duty listed	Did not apply at this incident	Unacceptable	Need to Improve	Fully Satisfactory	Exceeds Satisfactory	
Remarks:						
This rating has been discussed with me (signature of individual being rated)				Date:		
Rated by (signature): Name (printed):	E-Mail: Phone:		Date:			

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**Type III EOC Position
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CREDENTIAL REQUEST SUBMISSION FORM

Personal Information		
First Name:	Last Name:	E-Mail:
Job Title/Position:		Telephone:
Organization:		
Mailing Address (please enter the address you want your credential card mailed to):		
Type III Position Credential Requested:		

Core Curriculum Training		
Course	Completion Date	Certificate Attached
G-606		☐ Yes
IS-100		☐ Yes
IS-200		☐ Yes
IS-230.d		☐ Yes
IS-368 or G-197		☐ Yes
IS-700		☐ Yes
IS-706		☐ Yes
IS-800		☐ Yes
G-626E		☐ Yes
G-775		☐ Yes
G-191		☐ Yes
G-611 course for the credential you are applying for		☐ Yes
☐ I am substituting the Essential Emergency Management Concepts course for G191, G611 and G775		☐ Yes
Program Managers Verification Form		☐ Yes

Position Specific Training		
Course	Completion Date	Certificate Attached
		☐ Yes
		☐ Yes
		☐ Yes
		☐ Yes
		☐ Yes

EOC Activation/Exercises (choose one)	
Activation for an actual emergency/planned event	Two Functional or Full Scale exercises
Date(s) activated:	Date of exercise #1:
Evaluation or ICS 225 Form attached: ☐ Yes	Evaluation or ICS 225 Form attached: ☐ Yes
	Date of exercise #2:
	Evaluation or ICS 225 Form attached: ☐ Yes

E-mail this form and all supporting documentation to: Credentialcoord@caloes.ca.gov

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Credential Request Submission Form **Cal OES
CSTI**

PROGRAM MANAGER VERIFICATION FORM

Applicant – Complete this section		
First Name:	Last Name:	E-Mail:
Job Title/Position:		Telephone:
Organization:		
Mailing Address (please enter the address you want your credential card mailed to):		
Jurisdiction Served:		
Type III Position Credential Requested:		

This form is to be signed by the applicant's immediate supervisor or agency training officer to certify that the applicant has met the documentation requirements of the credentialing program. In the absence of either of these[7], the applicant can substitute the signature of a supervisory level staff member currently working for any Emergency Management agency/department within the State of California.

_____

I certify that I am the immediate supervisor or agency training officer for the applicant named above. I support the application for an EOC credential.

I have reviewed this individual's application packet and certify that it is valid and complete.

_____
Signature

_____
Printed/Typed Name

_____
Email

_____
Telephone

_____

[7] Private contractors and/or those who are currently not in a paid position may use this option.

Program Manager Verification Form   **Cal OES**
                                                                              CSTI

**Type III EOC Position
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RECOMMENDED COURSEWORK ORDER

STEP 01

Baseline Coursework for Medium Incident Complexity

Complete IS-100, IS-200, IS-700, IS-706, IS-800 and G-606

STEP 02

Baseline Coursework for High Incident Complexity

Complete G-626E, G-611, G-775 and G-191

STEP 03

Position Specific Courses

Take the introduction training for your chosen position and complete the additional courses outlined in the standards book

STEP 04

EOC Activation(s)

Work in an EOC either during an exercise/planned event (Type III only) or real-world emergency/disaster (Type II & Type I programs)

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Recommended Coursework Order

**Cal OES
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APPROVED COURSE LIST

IS-29 Public Information Officer Awareness
https://training.fema.gov/is/courseoverview.aspx?code=IS-29

IS-35.16 FEMA Safety Orientation
https://training.fema.gov/is/courseoverview.aspx?code=IS-35.16

IS-42 Social Media in Emergency Management
https://training.fema.gov/is/courseoverview.aspx?code=IS-42

IS-100.b Introduction to the Incident Command System
https://training.fema.gov/is/courseoverview.aspx?code=IS-100.b

IS-103 Geospatial Information Systems Specialist
https://training.fema.gov/is/courseoverview.aspx?code=IS-103

IS-200.b ICS for Single Resources and Initial Action Incidents
https://training.fema.gov/is/courseoverview.aspx?code=IS-200.b

IS-230.d Fundamentals of Emergency Management
https://training.fema.gov/is/courseoverview.aspx?code=IS-230.d

IS-368 Including People with Disabilities & Others with Access & Functional Needs in Disaster
Operations https://training.fema.gov/is/courseoverview.aspx?code=IS-368

IS-454 Fundamentals of Risk Management
https://training.fema.gov/is/courseoverview.aspx?code=IS-454

IS-632.a Introduction to Debris Operations
https://training.fema.gov/is/courseoverview.aspx?code=IS-632.a

IS-660 Introduction to Public-Private Partnerships
https://training.fema.gov/is/courseoverview.aspx?code=IS-660

IS-662 Improving Preparedness and Resilience through Public-Private Partnerships
https://training.fema.gov/is/courseoverview.aspx?code=IS-662

IS-700.a National Incident Management System (NIMS), An Introduction
https://training.fema.gov/is/courseoverview.aspx?code=IS-700.a

IS 703.a NIMS Resource Management
https://training.fema.gov/is/courseoverview.aspx?code=IS-703.a

IS-706 NIMS Intrastate Mutual Aid – An Introduction
https://training.fema.gov/is/courseoverview.aspx?code=IS-706

Type III EOC Position
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IS-800.b National Response Framework - An Introduction
https://training.fema.gov/is/courseoverview.aspx?code=IS-800.b

IS-906 Workplace Security Awareness

IS-922 Application of GIS for Emergency Management
https://training.fema.gov/is/courseoverview.aspx?code=IS-922

G-191 ICS/EOC Interface

G-205 Disaster Recovery

G-235 Emergency Planning

G-288 Local Volunteer and Donations Management

G-290 Basic Public Information Officer

G-393 Disaster Mitigation

G-557 Rapid Needs Assessment

G-606 SEMS Introductory Course

G-611 Cal OES/CSTI Essentials of EOC Section/Position Course

G-626E Essential EOC Action Planning Workshop

G-775 EOC Management and Operations

L-197 Integrating Access and Functional Needs into Emergency Management

L-948 Situational Awareness and Common Operating Picture

PER-304 Social Media for Natural Disaster Response and Recovery

Cal OES/CSTI Essential Emergency Management Concepts Course

Cal OES/CSTI Safety Assessment Program Evaluator Training

Cal OES/CSTI Safety Assessment Program Coordinator Training

Cal OES/CSTI Medical Health Operations Center Support Activities (MHOSCA) course

Resource Programming System Training (i.e., jurisdiction specific automated or manual system)[8]

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[8] Training is to be provided by each local jurisdiction as each jurisdiction may have access to different systems. Sign-in sheets or completion certificates with the local Emergency Management agency's logo will be accepted proof of training completion.

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Approved Course List   **Cal OES**
                                                                        CSTI

**Type III EOC Position
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EMSA/CDPH Basic Emergency Operations Manual (EOM) Training
http://www.californiamedicalhealthexercise.com/2015/module_2015.html

American Red Cross, Shelter Fundamentals Course (Formerly – Shelter Operations Course)

American Red Cross, Basic Food Safety Course

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Type III EOC Position
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ACRONYMS

A&FN – Access & Functional Needs

Cal OES – California Governor's Office of Emergency Services

CDP – Center for Domestic Preparedness

CESA – California Emergency Services Association

CSTI – California Specialized Training Institute

DOC – Department Operations Center

EF – Emergency Function

EMAC – Emergency Management Assistance Compact

EMI – Emergency Management Institute

EMMA – Emergency Management Mutual Aid

EOC – Emergency Operations Center

ESF – Emergency Support Function

FAST – Functional Assessment Service Team

FEMA – Federal Emergency Management Agency

GIS – Geospatial Information System

ICS – Incident Command System

NDPTC – National Disaster Preparedness Training Center

NEMA – National Emergency Management Association

NIMS – National Incident Management System

NTED – National Training and Education Division

OES – Office of Emergency Services

SAP – Safety Assessment Program

SEMS – Standardized Emergency Management System

TEEX – Texas A&M Engineering Extension Service

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Acronyms   Cal OES
                                                                     CSTI